## Day in the life...

Each issue we focus on a person and department at EasyGates to give you an insight into the workings of the business. This issue is the turn of **Stuart Roddy, our** Sales Manager.

## How long have you worked at EasyGates?

I joined the company in May 2009 so I am now in my 7th year with EasyGates.

### I joined the EasyGates team following a successful period as

What did you do previously?

industries. As UK Sales & Technical manager in my previous role, I had already gained a great deal of knowledge and experience and built key supplier & customer relationships in these sectors. Ironically EasyGates were a customer of mine before I was offered the opportunity to join them. What does a typical day involve for you?



every day can be different which provides me with some interesting challenges ""

In my current role I am challenged to develop product sales growth, whilst managing expansion of product lines and looking after key account and supplier relationships. I am also tasked with providing training both internally and externally to ensure we provide the highest level of product understanding and service for our customers.

Due to my in-depth technical background, every day can be different which provides me with some interesting challenges. From specifying multi-site access control systems to helping a small gate installer decide which safety profile suits his needs best, it is a very interesting role. I am responsible for demonstrating radio & access control, automation, safety and accessory product lines.

### I meet with customers on a daily basis which may involve anything from contract negotiation to technical training for new staff and installers.

How regularly do you meet with customers?

What is the most popular product range and why?

#### I would have to say that our ASO safety solutions line is the most prominent product, it also requires the most pre and after sales support. Specifying the correct safety is essential to our customers, we help ensure they produce compliant installations that

are affordable and reliable.

How do you get up to date on the growing product range? Fortunately, I work with key manufacturers who provide ongoing support and training programs which helps us to be at the

cutting edge of knowledge and support. I also keep up to date with Industry publications and visit several trade and technology shows throughout the year which helps to gauge the way the industry is moving and provides access to new technologies and

## Please explain how you work with the back office/rest of the team?

I have a team of keen and experienced office based staff who provide both internal sales and technical support for all new and existing customers. As I am based mainly on the road I rely on them to ensure the smooth processing of customer orders and support enquiry requests.

### What do you enjoy most about your job? The sheer variety of clients, products and technologies I work with make this a very challenging but rewarding role. I can take

pride in the fact that the products I specify for our customers are the very best available to meet their needs.

## In this edition our product spotlight is the ELDES ESIM120

trigger/alert system we have had to date.

**Product Spotlight** 

The ELDES ESIM120 is a remote GSM and GPRS gate/door controller. It has two output relays which can be activated by

an authorised user's free phone call like many devices on the market. The model also has some far more advanced features such as triggering by iOS or Android APP, configuration by phone app and also the ability to store the client database in the 'Eldes Cloud'. The ESIM120 has 3 'zone' monitoring inputs that can be used to trigger texts or calls. With up to 2000 users, event memory and 8

Please click for more details and videos http://www.easygatesdirect.co.uk/store/access-control/gsmautomation/eldes-esim-120)

time/scheduled periods. The ESIM120 is the most advanced GSM

**Specifications** Administrators



eldes

EasyGates V2	<ul> <li>Q. See St. STTY   White-applicable inductable</li> <li>Q. Secreto stores.</li> </ul>	<b>SEasyGate</b> S Direct>	▲ Light - I Mission has he have - W Missions But - Barrier - Galler - VI	
Dimensions			87×107×2	9 mm
Event LOG			up to 1000 e	vents
Output type				Relay
Number of outputs				2
Number of inputs				3
GSM modem frequency			850/900/1800/1900	) MHz
Users database			up to	2000

SEasyGates bleet are distri

#### EasyGates, Nationwide electric gate automation, access control and safety supplier, has launched a new and improved

Direct V2.0 Trade Website

### version of their trade only website, EasyGates Direct V2.0. Over the last 12 months the trade dedicated

EasyGates launch upgraded EasyGates

site has seen over 800 companies register and continues to grow week on week. The site will continue to offer tailor made options to trade only customers on over 2,000 products, ranging from barriers, automation kits, safety edges, spares and specialist components. Stocking products from all the major automation manufacturers, it will offer next day delivery to your premises or directly to site.

when purchasing at our already very competitive prices. A live chat option will also be available so that technical queries can be answered in real time online. Improved mobile and tablet

search engine will also be part of the upgraded site.

dedication to the customer's experience."

Managing Director of EasyGates, Tony Daniels-Gooding said: 'We have been really pleased with the registrations and usage of the EasyGates Direct site over the last year. The benefits of 24/7 purchasing on a huge selection of items has been really well

New additions to the site include the new "Access Points" reward system that will enable users to receive products and perks

versions of the site, major brand 'stores' to make specific product ranges easier to find, increased product range and enhanced

received. The additional ease of accessing manuals, datasheets and product guides makes the site an invaluable resource as well as a store. We have actively requested feedback from customers and hopefully the new improvements in V2.0 will show our

The upgraded website officially launched at the end of March. www.easygatesdirect.co.uk

As mentioned earlier in the newsletter, we will be launching our new reward system 'Access Points'. The 'Access Points'

**AccessPoints** 

will enable customers to receive points that can be used against products to make savings. Certain products will have a number of Access Points associated to them that can save you money on our already very competitive prices.



**SEasyGates** 

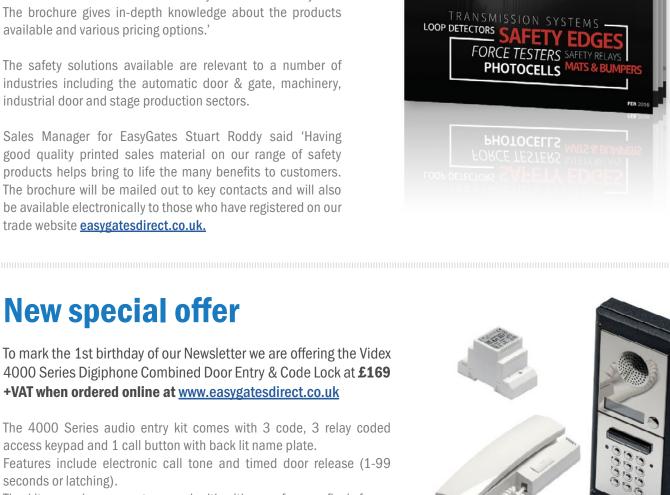
Reward points are a popular and familiar part of many purchasing experiences and EasyGates want to give customers the

brochure for trade customers. The 15 page brochure offers a wide range of safety products

industries including the automatic door & gate, machinery, industrial door and stage production sectors. Sales Manager for EasyGates Stuart Roddy said 'Having good quality printed sales material on our range of safety

The safety solutions available are relevant to a number of

trade website easygatesdirect.co.uk. **New special offer** To mark the 1st birthday of our Newsletter we are offering the Videx



# products helps bring to life the many benefits to customers.

available and various pricing options.'

**New safety brochure** 

**EasyGates Produce Safety Products Brochure** 

EasyGates, Nationwide electric gate automation, access control and safety supplier, have produced a safety products

including transmission systems, loop detectors, safety edges, force testers, safety relays, mats & bumpers and photocells.

Managing Director of EasyGates, Tony Daniels Gooding said 'We have been supplying quality, reliable, pioneering, safety solutions for the automation industry for a number of years. The brochure gives in-depth knowledge about the products

The brochure will be mailed out to key contacts and will also be available electronically to those who have registered on our

4000 Series Digiphone Combined Door Entry & Code Lock at £169 +VAT when ordered online at www.easygatesdirect.co.uk

access keypad and 1 call button with back lit name plate.

seconds or latching). The kit comprises an entry panel with either surface or flush frame available in gun metal grey, chrome(/C) or gold(/G), a telephone and

The telephone includes a three position volume control and is wall

Up to 2 additional handsets can be connected in the same apartment. The programming of access codes is carried out using the codelocks

Earn 16 access points on this product.



to ensure we meet all our customer's requirements and bring them the latest in technology.

We now stock AES & Gibidi systems

keypad, codes can be 4-8 digits.







