

INTRATONE, access control  
and telephone-based door entry specialist

## *The Electronic Notice Board*



### Property managers advantages

- Reactivity and rapidity for broadcasting information,
- Accurate communication for all or part of the residents,
- Notice spreaded in a few minutes,
- Cost effective: no transport and labour cost for pinning one paper, no printing cost,
- Unlimited and free updates.

### Residents advantages

- Real time information, always updated,
- Improve the standard of your property (better communal areas).

**100% of the residents are satisfied**

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## The Electronic Notice Board

### Testimonials



Newydd Housing is a housing association based in South Wales. They manage 2'600 homes across Mid and South Wales.

They have recently chosen to install their first Notice Boards and they will explain why they are enthusiastic about it. You will find below the testimonial of John and Hazel, sheltered scheme managers at Newydd.

*Why did you choose to have the digital communication screens fitted?*

*We chose the digital communication screens to give us an alternative and instant method of communication with our tenants, which is very valuable especially if tenants aren't online. The display screens allows for instant messaging from a different location, ensuring that all our tenants in our sheltered schemes are kept up to date especially as many of them do not have or want access to social media, the internet or any other form of messaging.*

*How are they working for Newydd?*

*They are working well for the tenants. I am able to display a huge amount of information compared to a traditional notice board. It is bright, easy to read and positioned well so it attracts people into reading it as they pass by. It is really easy to use and the training and support from Kestrel\* have been first class. In an ideal world it would be great if it was twice the size as people would find it even harder to ignore!!!*

*(John - sheltered scheme manager: Philippa Freeth Court, Barry)*

*I feel the digital screen is working really well. The software is easy to use. The actual screen is bright and easy to read. There is the capability to change the timings on the screen if it is too fast/slow and this is an excellent feature.*

*(Hazel - sheltered scheme manager: Alltwen, Aberdare)*

*What is the result of implementing this new technology into your community?*

*I think it shows Newydd in a good light as it is a physical demonstration that we are willing to invest in modernising sheltered schemes. Also I think it helps demystify technology and progress to a generation that are notoriously resistant to change.*

*(John)*

*We are able to give information to tenants very quickly even if we are not on site. For example sickness, issues with telephone lines in head office & contractor visits. The screens are easy to read for all tenants at the scheme including those with visual impairments who might otherwise struggle to read the standard poster boards due to issues with lighting and positioning. Tenants have overall been very pleased with the screens.*

*I think that the digital communication screens are value for money, user friendly and the customer service given by Simon who installed the equipment, trained staff on the software and provided courtesy calls in the weeks following was excellent. I would recommend that other sheltered schemes and other similar establishments consider the digital communication screens as an additional way to communicate with tenants or service users.*

*(Hazel)*

*\*This installation has been carried out by our approved partner Kestrel Electrical Systems in Rowley Regis. For more details please contact us.*

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